



# TOYOTA Warranty Rate Review Service

**DMSPRO INC.**

**DEALER  
MANAGEMENT  
SOLUTIONS  
& CONSULTING**

**Other Services:**

**CostCutter Analysis  
DNCL AutoUpdate  
Advisor Report  
Technician Report  
Custom Reporting  
Data Extractions  
Service Marketing**

Please visit:

**www.dmspro.net**

**Putting off your warranty rate application? Not looking forward to the long hours of sifting through work orders? Not sure you're getting the best possible rate?**

DMSPro can help. Our service will eliminate the effort of gathering information needed to apply for a new warranty rate. In accordance with current TCI policies, we utilize the "Actual Rate" option and examine data from all repair orders within the last 60 days. We process the data and provide you with the sequence of 100 consecutive repair orders containing customer-pay repair orders with the highest calculated actual labour rate.

Without our Toyota Warranty Rate Review (TWRR) service, repair order data must be manually collected and analyzed. This can be very time consuming and can result in errors.

DMSPro's TWRR service eliminates the effort. Our program extracts the required data from your DMS and sends it to us for processing and we send you a report with the results.

**Plus...**our analysis can uncover billing errors and identify low grossing labour operations.

## We don't access your system

You're in control. You run the program provided by DMSPro. It only takes a couple of minutes to process the data and send us the information we need to analyze and prepare your reports. We can provide results within 24 hours.

## Skill group & operation selection

TCI policy allows for the exclusion of certain operations from the rate review calculation. Our service is flexible enough to enable you to determine which operations should be excluded from your calculation.

## Don't put off your application.

1. **Call DMSPro**
2. **Run our program**
3. **We'll process the data**
4. **You get the results**

For more information on  
**TWRR Service**  
or other products and services we offer  
please contact:

**[info@dmspro.net](mailto:info@dmspro.net)**

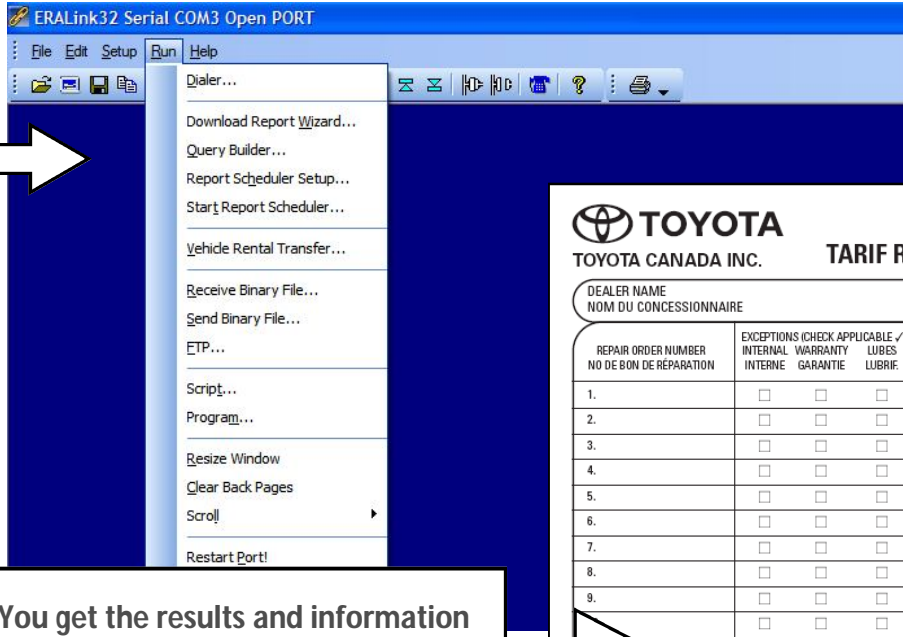
***We'll save you time and provide the best possible warranty rate.***

***All you need to do is call.***

Run the program.



You get the results and information needed to complete your application.  
It's that easy!



TOYOTA		ACTUAL RATE – REPAIR ORDER WORKSHEET					
TOYOTA CANADA INC.		TARIF RÉEL – FEUILLE DE CALCUL DES BONS DE RÉPARATION					
DEALER NAME NOM DU CONCESSIONNAIRE		CODE CODE					
REPAIR ORDER NUMBER NO DE BON DE RÉPARATION	EXCEPTIONS (CHECK APPLICABLE ✓) INTERNAL WARRANTY INTERNE GARANTIE	LUBES LUBRIF.	EXCEPTIONS (COCHER CE QUI S'APPLIQUE ✓) SERVICE SPECIALS (LIST) SPECIAUX DE SERVICE (INSCRIRE)	RETAIL LABOUR HOURS HEURES DE MAIN- D'ŒUVRE AU DÉTAIL	RETAIL LABOUR CHARGE FRAIS DE MAIN D'ŒUVRE AU DÉTAIL	TCI USE RÉSERVÉ À TCI	
1.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
2.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
3.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
4.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
5.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
6.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
7.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
8.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
9.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
10.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
11.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
12.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
13.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
14.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
15.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
16.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

*"Previously when preparing the rate review documents I would spend my weekend reviewing RO's and calculating the actual labour rate on each one. Finding 100 consecutive RO's with the best rate was very time consuming. DMSPro pulled the last 60 days of RO data, analyzed it, and gave me the best 100 RO's – All it took was a phone call."*

Ryan Lalla  
Service Manager, Brimell Toyota

**WARRANTY RATE REVIEW PRICING:**

- 1) Code Setup
- 2) Data Analysis
- 3) Repair Order Summary      **\$749**

For more information, contact:  
DMSPro Inc.  
[info@dmspro.net](mailto:info@dmspro.net)